

INSTALLATION GUIDE ZKPOS RESTAURANT ORDER APP

Version: 3.0.0

Date: 01-09-2022

Software Version: 3.0.0



SYSTEM REQUIREMENTS:

To ensure the best performance using ZKPOS Order App, please note the following requirements for hardware and software:

1. Hardware

Memory – 1 GB (Min) Hard Disk Space - 4 GB available (MIN) Size of Tab-7 inch.

2. Software

Android – Android 6.0 and Above. Internet Information Service (IIS) 7.5 and Above.

3. Databases

If you plan to integrate ZKPOS Android Services with a database, you must have one of the following applications installed.

Microsoft SQL Server 2012 and above.

4. Internet Access

You must need a network connection for working ZKPOS Android Ordering App.

1. INSTALL ZKPOS ANDROID ORDER SERVICES:

Before installing ZKPOS Android Order Services, make sure your computer meets the minimum requirements necessary for using ZKPOS Android Order Services.

1.1. To install ZKPOS Android Order Services:

Uninstall any existing versions of ZKPOS Android Order Services you have installed. If the IIS application is run it out, just close it.

• Locate and double - click the file ZKPos Android Order Services.exe Application.

Name	Date modified	Туре	Size	
🐻 Android Printing Service	12-02-2019 11:02	Application	5,484 KB	
ጜ ZKPos Android Order Service	18-04-2019 11:44	Application	6,620 KB	

• The installation program begins installing ZKPOS Android Order Service.

1.2. INSTALLATION PROCESS OF ZKPOS RESTAURANT APP SERVICES:



• Start the installation by double click on the ZKPOS Restaurant app service.

ZKPos Restaurant Ordering App Installation Guide





- Enter the username and password of the system where you installed the ZKPOS Restaurant App service.
 - Click NEXT button.

- Agree the license terms to continue the installation.
- Click FINISH button to complete the installation.



1.3. INTERNET INFORMATION SERVICE (IIS) MANAGER CONFIGURATION:

- Enable Internet Information Services (IIS) Manager.
- Open Control Panel Click Turn Windows features on or off, it will show the picture listed below.

← → * ↑ □ > Control	Panel > Programs > Programs and Features					νõ
Control Panel Home	Uninstall or change a program					
View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, or Repai	r.			
Turn Windows features on or						
off	Organize 🔻					
	Name	Publisher	Installed On	Size	Version	
	Cisk Drill 2.0.0.334	CleverFiles	06/28/2018	14.9 MB	2.0.334	
	ZKPos Service	ZKTeco	06/27/2018	387 KB	1.0.0	
	I ZKPos Utility	ZKTeco	06/25/2018	17.4 MB	6.1	
	I ZKPos	ZKTeco	06/25/2018	24.7 MB	1.4.4	
	Fingerprint Reader Driver Lite 5.3.0.21	ZKTeco Inc.	06/25/2018	30.5 MB		
	📫 LAN Messenger	LAN Messenger	06/21/2018		1.2.35	
	Contract America Ameri	Microsoft Corporation	06/21/2018	101 MB	18.091.0506.0007	
	AnyDesk	philandro Software GmbH	06/14/2018	2.00 MB	ad 4.1.3	
	Microsoft Sync Framework 2.1 SDK (x86) ENU	Microsoft Corporation	06/06/2018	40.6 MB	2.1.1648.0	
	Microsoft System CLR Types for SQL Server 2012	Microsoft Corporation	06/01/2018	1.31 MB	11.3.6020.0	
	Canon LBP2900		05/31/2018			
	Microsoft Visual C++ 2005 Redistributable (x64)	Microsoft Corporation	05/30/2018	6.83 MB	8.0.61000	
	Microsoft Visual C++ 2005 Redistributable	Microsoft Corporation	05/30/2018	4.84 MB	8.0.61001	
	Microsoft Visual C++ 2008 Redistributable - x64 9.0.3	Microsoft Corporation	05/30/2018	13.2 MB	9.0.30729.6161	
	IIS Express Application Compatibility Database for x86		05/30/2018			
	Windows Setup Remediations (x64) (KB4023057)		05/30/2018			
	IIS Express Application Compatibility Database for x64		05/30/2018			

• After clicking the windows features turn on or off you has been seen a popup Window of windows Features.



ZKPos Restaurant Ordering App Installation Guide



- Activate HTTP Activation.
- Expand .NET Frame work 4.5 and above.
- Select Internet Information Services (IIS)
- Click OK.
- After clicking the windows features turn on or off you has been seen a popup Window of windows Features.
- Activate HTTP Activation.
- Expand .NET Frame work 4.5 and above.





- Select Internet Information Services (IIS).
- Click OK.
- After Internet Information Services (IIS) is enabled, please Restart the system.
- Opening and configuring Internet Information Services (IIS).
- After system restart completed Go to
- Start menu Search Internet Information Service (IIS) Manager or typing the keyword IIS.

• After the searching you have been seen the Internet Information Services (IIS) Manager on to the Start menu window. Open it.





- Select the ZKPos Android Order Service on IIS.
- Expand Desktop Site Select.
- ZKPos Android Order Service.
- From the IIS Manager window, you have seen some menus at the right of the window.
- Browse ZKPos Android Order Service.

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- Select local db or system data sql client from the drop down.
- If you select select system data sql client, you can enter Database Server, Database Name, Username, and password.
- Click update and then test. A successful message will be shown under the test button.

2. Installing and Configuring ZKPos Android Application:

You must install and configure ZKPos Android Apk on your Mobile phone or Tablet.

2.1. To install ZKPOS Android Order App on Your Phone or Tablet:

- Uninstall any existing versions of ZKPOS Android Order App Application you have installed.
- Locate and Click the file ZKTeco Restaurant Order App.apk.
- Double Click on ZKTEco Restaurant Order App.apk.





- Click INSTALL button.
- After installation finish Click OPEN button.



2.2. To Configure ZKPOS Android on Your Phone or Tablet:

- After installation finishes you have to see ZKPos android application icon on the Home screen. Open it.
- After opening the ZKPos application on your device you can possible to see a message "Please configure the settings".





- Click Settings.
- Type IP Address.
- Type Port Number.
- Please ensure that the IP Address and Port Number is that contains at the IIS is same.
- Click Save.



• Type ID and PASSWORD.



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